



Lutheran Social Services of Illinois

Follow up crisis resources



Connecting you with the **help you need.**

LSSI Connect, part of Lutheran Social Services of Illinois (LSSI), is a way to find the right help by speaking to a trained professional over the phone. We listen and do our best to understand the situation and offer the right guidance – whether that be sending our in-person crisis specialists out to meet you or your loved one, finding community services that can help, or setting up an intake appointment for one of our programs. LSSI Connect offers the following services:

- Mental health services and on-site crisis help
- Alcohol and drug treatment
- Services for those with intellectual/developmental disabilities

If you have concerns about your own or a loved one's mental or emotional health, substance use, or overall well-being please call LSSI Connect today.



ADD US TO YOUR CONTACTS
LSSI CONNECT



You are not alone. **Help is in your neighborhood.**

1

Step 1: Reach out

Call **833.610.5774** to speak to trained professionals who offer free, confidential support to people of all ages.

2

Step 2: Let us understand

We'll ask you a few questions to better understand the situation and what's going on. We will ask for details in order to recommend the right help for you.

3

Step 3: We'll connect you to the right help

Based on your needs, we'll find the right help for you. This may include on-site crisis help, community services, case management, counseling, residential programs, or another type of service.



MAKE THE CALL

833.610.5774



Mobile Crisis Response (MCR/SASS)

4840 W Byron St. Chicago, IL 60641 773-282-7800

LSSI Connect: 833-610-5774 Opt. 1

CARES Line: 800-345-9049

Suicide and Crisis Lifeline: 988

Portage Cragin Counseling Center of LSSI: 773-282-7800 – 4840 W Byron St. Chicago IL. 60641

LSSI Welcoming Center: 773-561-5809 – 5215 N California Ave. Suite 101, Chicago, IL. 60625

**If you need immediate assistance, go to the nearest emergency room or call 911. **

The following community resources that accept Medicaid are available to you outside of LSSI:

Partial Hospitalization Programs (PHP) and Intensive Outpatient Programs (IOP)

Montrose Behavioral Hospital

Transportation: No IOP: 8:00a-2:30p M-F Ages: 13+
850 W Lawrence Ave. Chicago, IL. - 773-977-4031
www.montrosebehavioral.com

Riveredge Hospital

Transportation: Yes PHP/IOP: 9:00a-3:00p M-F Ages: 5+
8311 Roosevelt Rd. Forest Park, IL - 708-209-4181
www.riveredgehospital.com

Advocate Lutheran General Hospital

Transportation: No PHP: 8:00a-4:30p M-F Ages: 18+
1700 Luther Lane, Basement, Park Ridge, IL. – 847-723-5896
www.advocatehealth.com

Chicago Behavioral Hospital

Transportation: Yes IOP: 8:00a-4:30p M-F Ages: 18+
555 Wilson Ln. Des Plaines, IL 60016 844-756-8600
www.chicagobehavioralhospital.com

Garfield Park Hospital

Transportation: Yes PHP/IOP: 8:00a-2:30p M-F Ages: 6-17
520 N. Ridgeway Ave. Chicago, IL - 773-265-3720
www.garfieldparkhospital.com

Hartgrove Hospital

Transportation: Yes PHP/IOP: 8:00a-2:30p M-F Ages: 6+
5730W. Roosevelt Rd. Chicago, IL. - 773-413-1720
www.hartgrovehospital.com

Streamwood Hospital

Transportation: Yes PHP/IOP: 8:00a-2:30p M-F Ages: 6+
5730W. Roosevelt Rd. Chicago, IL. - 773-413-1720
www.streamwoodhospital.com

Lake Behavioral Hospital

Transportation: Yes PHP: 8:00a-2:30p M-F Ages: 13+
2615 Washington St. Waukegan IL. 60085 - 855-990-1900
www.lakebehavioralhospital.com

Therapy Resources

Skokie Behavioral Services Center*

8707 Skokie Blvd #207
Skokie, IL 60077
847-673-8577

OMNI Youth Services

210 North Wolf Road
Wheeling, IL 60090
847-353-1500

Trilogy, Child, Adolescent, and Family Therapy Office*

737 W Lawrence Av./1400 W Greenleaf Av.
Chicago, IL.
773-765-2543/773-508-6100

Chicago Dept. of Public Health Mental Health Center, North River*

5801 N Pulaski Rd.
Chicago IL 60646
312-744-1906

Erie Helping Hands*

4747 N Kedzie Ave,
Chicago IL 60625
312-666-3494

Thresholds*

4101 N Ravenswood Ave
Chicago IL 60613
773-572-5500

Howard Brown Health, Counseling Center*

3948 N Sheridan Rd,
Chicago IL 60613
773-388-1600

Montrose Behavioral Health Outpatient Center*

4840 N Marine Dr.
Chicago IL 60640
872-710-3900

Metropolitan Family Services Skokie Valley

5210 Main St.
Skokie, IL 60077
847-425-7500

Advocate Lutheran General Hospital Behavioral Health Services*

1775 Dempster Street, Park
Ridge, IL 60068
847-723-6570

Maryville Academy Family Behavioral Health Clinic*

701 Lee Street, Suite 100,
Des Plaines, IL 60016
847-390-3004

Turning Point Behavioral Healthcare Center*

8324 Skokie Boulevard
Skokie, IL 60077
847-933-0051

Thrive Counseling Center*

120 South Marion Street
Oak Park, IL 60302
708-383-7500

Leyden Family Service and Mental Health Center*

10001 Grand Avenue.
Franklin Park, IL 60131
847-451-0330

Josselyn Center*

1135 Skokie Boulevard,
Northbrook, IL 60062
847-441-5600

*Psychiatry Services Available (in Addition to Psychotherapy)



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Special Needs Resources

**Lifescape Health -
Neuropsychological Testing and
Evaluation**
312-761-4725
Multiple Locations: Chicago, Oak
Park, Vernon Hills
www.lifescape.com

**Rush Autism Resource
Center**
312-563-2272
Online and Telehealth
www.rush.edu/services/autis
m-care/autism-resource-
directory

**Riveredge Hospital - Inpatient
Psychiatric Treatment
(Intellectual Disability Program)**
8311 Roosevelt Rd.
Forest Park, IL.
708-209-4181
www.riveredgehospital.com

Equip for Equality
866-543-7046
Legal Resources: Special
Education and More
www.equipforequality.org

24 Hour Crisis Living Rooms

Healthcare Alternative Systems
5001 W. Fullerton Ave.
Chicago, IL 60639
773-235-5100
NAMI Metro- Suburban, Inc
4731 Willow Springs Rd.
LaGrange, IL 60525
708-524-2582 ext.200
Turning Point Behavioral Health Care Center
8324 Skokie Blvd.
Skokie, IL 60077
847-324-6188

Thresholds
4423 N. Ravenswood Ave.
Chicago, IL 60640
773-537-3601
Kenneth Young Center
1585 W. Dempster St.
Mount Prospect, IL 60056
847-524-8800
**Leyden Family Service and Mental
Health Center**
10013 Grand Ave.
Franklin Park, IL 60131
847-861-7702

Independence Center
1730 Washington St.
Waukegan, IL 60085
888-707-1614
The Josselyn Center
1779 Maple Ave.
Northfield, IL 60093
847-441-5600

Additional Mental Health Resources

LSSI Mobile Crisis Response and Mental Health Services
833-610-5774 Opt. 1
Immediate behavioral health crisis services.
Illinois Warm Line
866-359-7953
Not a crisis hotline. Peers trained in recovery support, mentoring,
and advocacy and are ready to listen and support you.
NAMI Help Line
800-950-6264
Free, confidential nationwide service that provides one-on-one
emotional support, mental health information and resources.
National Domestic Violence Hotline
800-799-7233
24/7 free confidential resource hotline that provides emotional
support, support groups, local resources, safety plans, etc. for
survivors of abuse or concerned friends or family members.
LGBTQ+ National Hotline
888-843-4564
Providing free & confidential peer-support, information, and local
resources through national hotlines and online programs.
Trevor Project Lifeline
866-488-7386 or Text START to 678678
Trained counselors understand the challenges LGBTQ+ young
people face and are available for support 24/7. Listen without
judgment. Confidential.

Illinois Hunger Coalition
800-359-2163
SNAP application assistance, CM, and food pantry referrals.
SAMHSA Helpline
800-622-4357
Free and confidential treatment referral and information services
available 24 hours a day 7 days a week.
SAFE 2 HELP
844-472-3345 or Text SAFE2 to 72332
Offers students a safe and confidential way in which to share
information that might help prevent suicides, bullying, school
violence, or other threats to school safety.
National Runaway Safe Line
800-786-2929
Offers a crisis intervention hotline to homeless, runaway, and
victim of human trafficking youths and their families to create a
plan and address concerns
LGBTQ+ National Youth Talk Line
888-246-7743
Provide telephone, online private one-to-one chat and email
peer-support, as well as information and local resources.
Crisis Text Line
Text HELLO to 741741
A live, trained volunteer Crisis Counselor. They're here to listen,
support you, and help you move from a hot moment to a cool
calm.



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PHPs – Partial Hospitalization Programas/Programas de Hospitalización Parcial

Luries Children Hospital

1440 N. Dayton, 2nd **Chicago**, IL 60642

Hours: Monday - Friday: 9a-3p

Ages: 10 - 14

P: (312)227-0840 F: (312)227-9772

Garfield Park Behavioral Hospital

520 North Ridgeway Ave. **Chicago**, IL 60624

Hours: Monday -Friday: 830a-230p

Ages: 5 - 17

P: (773)265-3700

(Provides transportation/Facilita transportación)

Streamwood Behavioral Hospital

1400 Irving Park Rd, **Streamwood**, IL 60107

Hours: Monday - Friday: 9a-3p

Ages: 4 - 17

P: (630)837-9000

(Provides transportation/Facilita transportación)

Ascension Mercy Hospital

1325 North Highland Ave, **Aurora**, IL 60506

Hours: Monday - Friday: 830a - 230p

Ages: 5+

P: (630)859-2222 F: (630)801-2525

Lake Behavioral Hospital

2615 Washington Street **Waukegan**, IL 60085

Hours: Monday - Friday: 830a-230p

Ages: 13-17

P: (855)990-1900

Ascension Alexian Brothers Hospital

1650 Moon Lake Blvd **Hoffman Estates**, IL 60169

Ages: 11 - 18

P: (800)432-5005

Northwest Community Hospital

901 W. Kirchhoff Road **Arlington Heights**, IL 60005

Ages: 12 - 18

P:847-432-5464

Ascension Saint Joseph - Elgin

77 North Airlite St **Elgin**, IL 60123

P: 847-695-3200

Hartgrove Behavioral Health System

5730 W. Roosevelt Rd., **Chicago**, IL 60644

Hours: Monday - Friday: 830a-230p

Ages 5 - 17

P: 773-413-1700

(Provides transportation/Facilita transportación)

Riveredge Hospital

8311 W. Roosevelt Rd, **Forest Park**, IL 60130

Hours: Monday-Friday 9:00 a.m-3:00 p.m.

Ages 5 - 17

P: (708)209-4181

(Provides transportation/Facilita transportación)

Linden Oaks Behavioral Health

1335 N. Mill Street Ste 200 **Naperville**, IL 60563

Hours: Monday - Friday: 8a-430p

Ages: 12 - 17

P: (630)305-5027

Rodgers Behavioral Health

4711 Golf Rd #500, **Skokie**, IL 60076

Hours: Monday - Friday: 8a-430p

Ages 5 - 17

P: (800)767-4411 F: (224)470-4137

Montrose Behavioral Health

4720 N Clarendon Ave, **Chicago**, IL 60640

Ages: 13-17

P: (844)931-4751

Lincoln Prairie Behavioral Health Center

5230 S 6th Street Frontage Rd E, **Springfield**, IL 62703

Ages: 12 - 17

P:(217) 585-1180

Riverside Healthcare Behavioral Medicine

350 N. Wall Street **Kankakee**, IL 60901

Ages: 5-17

P: 1-844-442-2551