

*Bringing healing, justice and wholeness to people and communities for 143 years.*



## Lutheran Social Services of Illinois

### About LSSI

Founded in 1867, Lutheran Social Services of Illinois (LSSI) is one of the largest faith-based social service providers in Illinois and is an agency of the three Illinois synods of the Evangelical Lutheran Church in America. LSSI helps people of all ages make important changes and address critical needs in their lives. LSSI's programs foster self-sufficiency in people, leading to better lives.

#### **Mission Statement**

Responding to the Gospel, Lutheran Social Services of Illinois brings healing, justice and wholeness to people and communities.

#### **Facts about LSSI**

- Revenues: more than \$100 million annually.
- Employees: 2,060 statewide.
- Volunteers: 634 active volunteers working in LSSI programs, including AmeriCorps/Legacy Corps members, in addition to 1,200 RSVP volunteers in Winnebago and Boone Counties, who help a variety of non-profit organizations.
- Programs: 190 programs at 83 sites in 33 communities throughout Illinois.
- Services: include foster care, adoption, pregnancy counseling, Head Start, child care, services for at-risk families, residential services for youth, counseling, mental health, substance abuse treatment, residential programs for adults with developmental disabilities, housing and services for older adults and individuals with disabilities, nursing care and rehabilitation, and programs for prisoners and their families.
- People served: nearly 70,000 [FY 2010]; 76 percent of clients make \$15,000 or less annually, and many of these households include young children. The vast majority of LSSI's clients are non-Lutherans.

#### **LSSI's services are outcome-based:**

In addition to the performance measurements required by regulatory agencies and funding sources, LSSI programs measure many aspects of service quality and effectiveness, including significant outcomes achieved by clients.

**Note:** Please see [LSSI's FY 10 Outcomes Sheet](#) for program-specific outcomes.

#### **Some of LSSI's notable honors and accomplishments:**

- LSSI received reaccreditation by the Council on Accreditation (COA) for another four years. COA analyzes an organization's administrative operations and service delivery practices and measures them against national standards of best practices. **(2010)**
- This year and during the past decade, LSSI has taken a leadership role in advocating for adequate revenue that preserves key services and a responsible budget for the State of Illinois — including a responsible approach to resolving Illinois's structural deficit. LSSI has also provided leadership in forming coalitions to advocate on this critical issue including Illinois Partners for Human Services and the Responsible Budget Coalition. **(2010)**
- Since LSSI's Lifebook program was launched in July 2009, 2,250 current and former foster children now keep Lifebooks, which are personal histories created by foster and adopted children to help make sense of their developing lives. **(2010)**
- On April 8, 2010, LSSI dedicated Rolling Meadows, its 20th senior housing site, in Taylorville (HUD-funded).

- In **2010** — and in several previous years — the Illinois Association of Community Care Program Homecare Providers recognized employees of LSSI’s Intouch Home Care Services for seniors for service excellence.
- Spring Ridge was named as one of the “Great Places to Call Home” by the U.S. Department of Housing and Urban Development, which provides funding for senior communities — such as LSSI’s — through its 202 Program. **(2009)**
- LSSI’s CILA (Community Integrated Living Arrangement) homes received a 97 percent score from the state’s Licensure Survey in November. **(2009)**
- LSSI opened two affordable senior housing residences: Deer Creek Manor in Danville and Rolling Meadows in Taylorville (HUD-funded). **(2009)**
- The Illinois Department of Children and Family Services (DCFS) presented a 2008 award to LSSI for its Foster Parent Implementation Plan — specifically recognizing the way LSSI involved its foster parents in development of the plan. In **2003**, LSSI won an excellence award for its Foster Parent Implementation Plan.
- LSSI’s new training DVD, “Putting the Pieces Together: Lifebook Work with Children,” for use with foster children premiered in Moline and Chicago. **(2008)**
- The Community Renewal Society of Chicago recognized LSSI’s Prisoner and Family Ministry (PFM) for its work in “Children of the Incarcerated,” a public awareness campaign. **(2007)**
- Lutheran Services in America Award for Excellence (for Telling Our Story Together) for Lutheran Day 2004 communication and education work. **(2005)**
- Mutual of America Community Partnership Award for the Building Homes: Rebuilding Lives program. **(2000)**
- Peter F. Drucker Award for Non-Profit Innovation for the Second Family Program. **(1996)**

**Accredited by:**

- Council on Accreditation (COA).
- National Association for the Education of Young Children (NAEYC).

**Licensed by:**

- City of Chicago Department of Revenue
- Illinois Department of Children and Family Services
- Illinois Department of Human Services
- Illinois Department of Public Health
- Illinois Office of Banks and Real Estate

**Certified by:**

- Health Care Finance Administration—Medicare provider
- Illinois Department of Public Aid—Medicaid provider
- Illinois Department of Health Care and Family Services
- Illinois Department on Aging as Local Provider Agency for In-Home Services, Care Coordination Unit, Senior Protective Services and Adult Day Services

*Lutheran Social Services of Illinois is a licensed child welfare agency - license #013005.*